

CFE CERTIFICATION IMPARTIALITY POLICY

CFE Certification understands the importance of impartiality and potential conflicts of interests in carrying out its management systems certification activities.

As CFE top management, we express our commitment to the highest level with this Impartiality Policy, which is publicly published.

CFE has a compliance program, based on its Code of Conduct, to ensure that the highest standards of integrity are applied to all its activities worldwide in accordance with international best practice. We arrange training activities for our personnel to be able to aware of these codes. Details of this program can be found at www.cfecert.co.uk

Impartiality is one of the essential points that CFE pays attention to. In order to identify and control the aspects that may affect our impartiality, and which may create a conflict of interest on our management systems certification activities, a risk assessment is performed and reviewed at least annually. CFE evaluates the risks to impartiality in the risk assessment document from the actions of other persons, bodies or organizations.

CFE shall not allow commercial, financial or other pressures on internal or external personnel or any committee members to compromise its impartiality.

We, as CFE, mentions our principles about impartiality and integrity in Code of Integrity document. CFE doesn't give proposal and doesn't certify the management system of any other certification body.

CFE and any part of CFE Certification Limited and any entity under the organizational control of CFE shall not offer or provide management system consultancy.

CFE doesn't offer and carry out internal audit services to its certified clients.

CFE doesn't outsource audits to a management system consultancy organization.

CFE's management systems certification activities are not offered or marketed as linked with the activities of an organization that provides management system consultancy. The certification activities cannot be offered as a part of any consultancy services. CFE strongly rejects that any consultancy organization states that the certification would be simpler and easier. CFE doesn't state that certification would be simpler, easier, faster or cheaper if CFE is chosen as certification body.

Certification decisions are taken by the personnel who have no direct financial pressure on them and have been qualified to make the certification decision. Certification decisions are not outsourced to another company.

All CFE personnel (internal or external) is aware of and responsible for revealing any situation known to them that can present them or CFE with a conflict of interest. This is mentioned on each role and responsibilities document as well as on code of integrity.

The policies and procedures under which CFE Certification operates, and the administration of them, shall be non-discriminatory. The services of CFE are available to all applicants whose activities fall within the scope of the operations (CFE can decline to accept an application or maintain a contract for certification from a client when fundamental or demonstrated reasons exist). Access to the certification process shall not be conditional upon the size of the client or membership of any association or group, nor shall certification be conditional upon the number of certifications already issued.

Any client can make an appeal about a decision made by CFE. Submission, investigation and decision on appeals shall not result in any discriminatory actions against the appellants.



CFE Certification
Director